

February 23, 2011

Greetings from NEOGOV!

As you are aware, NEOGOV acquired Sigma Data Systems in May 2008. During our initial conference calls with our Sigma customers, we provided assurances that we would continue to provide support for the Sigma AMS 5, TMS 5 and TAP products for *at least* two years. We subsequently informed customers that we would continue to support these products through *at least* December 31, 2011.

While we are encouraging Sigma customers to consider upgrading to NEOGOV, Insight Enterprise, we are pleased to inform you that we will continue to support Sigma products for yet another year, through *at least* **December 31, 2012**. Moreover, on or before that time, we will re-evaluate our support policy and inform you promptly in writing of your support alternatives.

NEOGOV is committed to customer satisfaction, whether customers are using our Insight platform, or our Sigma product line. Continued support means that customers participating with the Sigma Software Maintenance and Support (SSMS) program will continue to receive software upgrades and unlimited telephone, and Internet-based support.

The next general release of Sigma AMS 5 will be released on or about February 21st, 2011. Among other enhancements and fixes, this release will include support for Windows 7, improved import/export functionality, fixed use of supplemental questions and responses in custom reports, and an enhancement that allows Sigma Answer Sheet responses to be exported in to a format that can be uploaded in to NEOGOV Insight. We anticipate providing a new release for TMS 5 this spring.

If you have any questions or concerns, we encourage you to contact our Sigma support staff at: (800) 677-1275, option 2.

Best regards,


Damir Davidovic
NEOGOV CEO